

Quality Policy Statement

Aeroparcél is totally committed to understanding and meeting the quality needs and expectations of all our customers. The company has a proud reputation for delivering quality service that meet our customer's needs. The company shall established a comprehensive quality assurance system that will allows our company to meet all of the requirements of the ISO 9001:2015 quality assurance standard. Our quality assurance system shall focus on the following principles:

- Quality is the responsibility of every employee in the company
- Ethical workmanship and customer satisfaction are of paramount importance to the company
- Services must be delivered on time and at the agreed upon price
- Continuous improvement and training are vital to ensure that our customers receive service excellence they deserve.
- S.M.A.R.T goals shall be our guiding factor in whatever we do and corrective action and review will be done on a continuous basis.

The entire team at Aeroparcél will adhere to the spirit and intent of the quality policy, as well as the directives of the quality manual and its supporting quality system documentation. The company will continue to strive to ensure that customer satisfaction is achieved at all times.



Richard Dsouza
Chief Operations Officer

Date: July, 2018
Place: Kabul, Afghanistan